

Title:	STX1000 Error Code #26384	ID:	
		0351	
Date in:	Response:	Model:	Author:
2010-04-01	2010-04-01	STX1000	CMa

Q:

We seems to have new issue at Novartis with one of the STX1000 ser# 3589 , FW 7120
The error code is 26384, pickup from transfer station , goes inside and time out error.... ???
not clear but it says step # 7 , what is this step
When customer look at the plate he said that it looked perfectly fine in the shovel assembly
Please advice ASAP

A:

The turn motion hits the turn init. switch. Most likely the turn motion lost step when turning out by mechanically hitting something or the turn drive is running rough.
Or Sensor 14 (TurnSafe) still active after turning back in.