

Title:	Shaker Stops Occasionally				ID:
					0184
Date in:		Response:	Model:	Author:	
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## Q:

The first incubator still stops shaking after a period of time. On one occasion, when the shaking had ceased, our customer slightly rotated the top section of the rotating mechanism (the part at the top of the stacks). Upon closing the door the incubator started to shake again. Whether this rotation or the door opening and closing caused the shaking to restart I am unsure.

## **A:**

There are two possibilities:

- The shaker was stopped and not re-activated by the software. The closing of the door made it re-start
- The motor was jammed. The closing of the door made the shaker re-start (ramp up). In this case the customer should have heard the motor trying to run before opening the door.

The \*slight rotation" has no influence. Try to run the shaker at a lower speed for testing and watch if there is an influence.